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Credit Highlights

- With over **40,000 homes** and **established in 1967**, Orbit is recognised as one of the UK's largest social housing providers
- Financially robust association strong liquidity position and interest coverage metrics, backed by a sizeable pool of unencumbered assets and sector leading ratings HCA G1/V2 Moody's A2
- **History of successful development** with resilient internal controls supported by a sound risk management and compliance framework
- Geographically diversified operating areas across the Midlands, East Anglia and the South-East in areas of sustainable demand for housing
- Proven leadership team with a mix of commercial and sector skills
- Performance on track to deliver vision to 2020 and beyond

National influencer

8,000 units developed since 2012

Strong track record

2018 Highlights









2017 **£3.5m** Customer Satisfaction **82.7%**

2017 **79.7%** Transactions on-line **51%**

2017 **24%**

External Environment

Politics

- Unsettled and Brexit focused
- Devolved power to the regions
- Growing cross-party support to address the concerns of Universal Credit

Economy

- Slow growing with productivity remaining low
- Record low unemployment
- Wages continue to outstrip inflation

Housing

- Ambition to deliver 300,000 new homes a year
- Midlands and the North outperforming rest of the country
- Help to Buy extended to 2023

Sector

- Tightening of consumer regulation
- £2bn additional funding for affordable and social housing from 2021 onwards
- Local authority 'Housing Revenue Account' borrowing caps removed

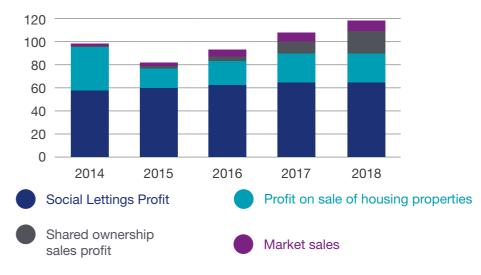
Clearly defined risk appetite

Risk Factor	Base plan limit	Actual 17/18 (from stat accts)
Profit from development sales and non social housing	< 35%	31%
Social lettings interest cover	> 1.33	1.56
Sales work in progress	< £230m	£116m
Available liquidity	> 24 months	36 months
Operating margin (Excluding property sales)	> 25%	25.4%

Social Lettings Interest Cover %



Operating Profit Contribution



Risk Metrics embedded in stress testing and reporting

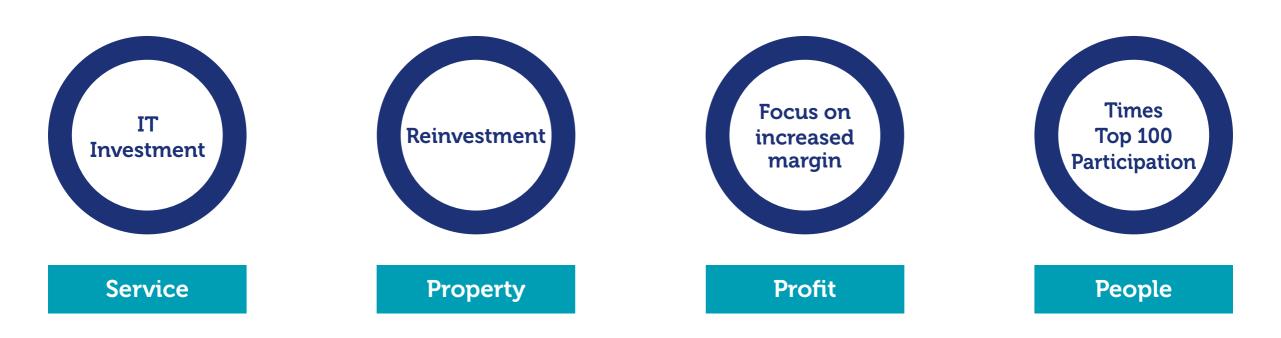
We lead in building thriving communities



Profit for a purpose

Clear vision and focussed strategy

2020 - 2025 Vision



Robust Risk Framework (Golden Rules)

Orbit Values



Keep it up and don't forget, if you see any of your colleagues living our values, let us know on our dedicated Yammer group!

How have you been living our values?

DRIVEN

Thanks to all teams who got involved with Macmillan Coffee Morning recently, especially our Independent Living colleagues! Your drive meant we achieved great things for Macmillan – keep your eyes peeled on the Orb for an update of money raised and pics!



The Tenancy Sustainment team has adopted an innovative new approach to helping our customers. We now coach customers to help themselves. Our six new coaching modules have been created to help customers to overcome barriers to employment, improve wellbeing, money management and life skills.

RESPONSIBLE

Income Services have recently influenced the Department of Works and Pensions to address the way in which new Universal Credit customer information is shared with them. This route for information sharing will then be rolled out nationally to other Housing providers – a huge well done to all involved.

INVEST

Community Investment recently worked with a customer who wanted to set up a local day care for children with special needs. With help from our repairs contractor Mitie, they invested in refurbishing the unused, dilapidated building into a fit-for-purpose, state-of-the-art nursery in just three weeks. A huge success!



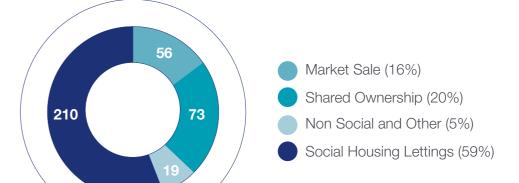




Five Year Summary of Financial Highlights

Statement of comprehensive income	2017-18 £m	2016-17 Restated £m	2015-16 Restated £m	2014-15 Restated £m	2013-14 £m
Turnover	357	333	301	250	221
Operating costs and cost of sale	(266)	(249)	(228)	(181)	(159)
Profit on sale of housing	25	23	20	15	36
Operating profit	116	107	93	84	98
Operating margin%	32.5%	32.1%	30.9%	33.6%	44.3%
Profit for the year	85	65	45	36	67
Statement of financial position					
Fixed assets	2,394	2,272	2,086	1,910	1,083
Creditors due after >1 year	1,957	1,928	1,816	1,691	752
Revenue reserves	573	487	423	377	373
Gearing %	48.4	49.3	47.6	45.9	39.3
Key indicators	2017-18	2016-17	2015-16	2014-15	2013-14
Properties	42,417	40,610	39,231	38,494	37,336
New homes built	2,030	1,788	1,750	1,521	865
Debt per unit (£k)	33.4	33.1	31.0	27.9	24.2
Months cash/secured loans available	36	36	14	18	30
Interest cover	3.09	3.07	2.95	2.86	3.44



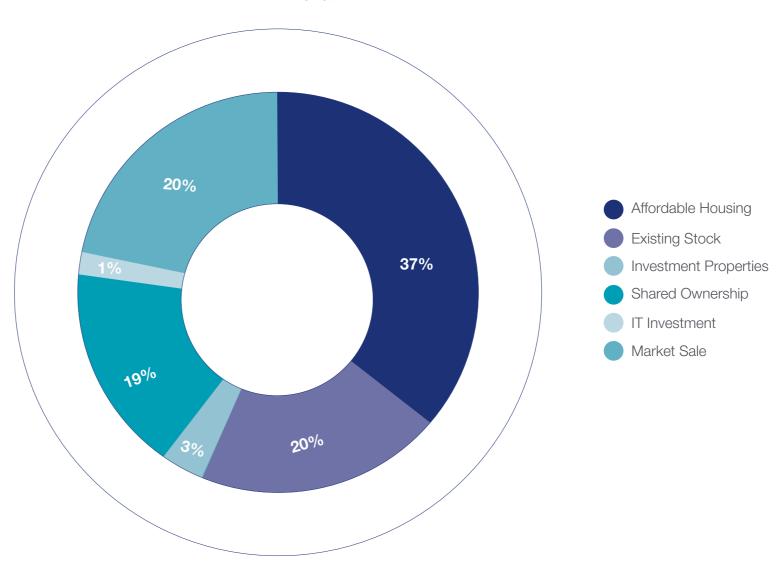


Profit by type £m



2018 Investment - £323m





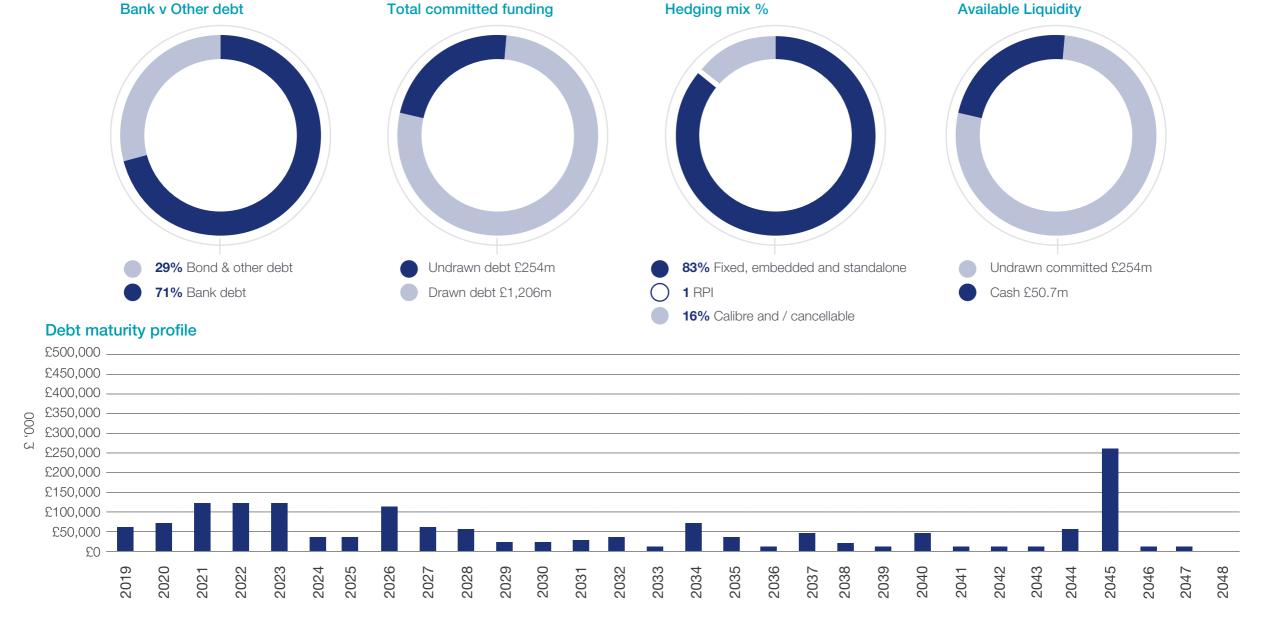
Value For Money Overview - FY17/18



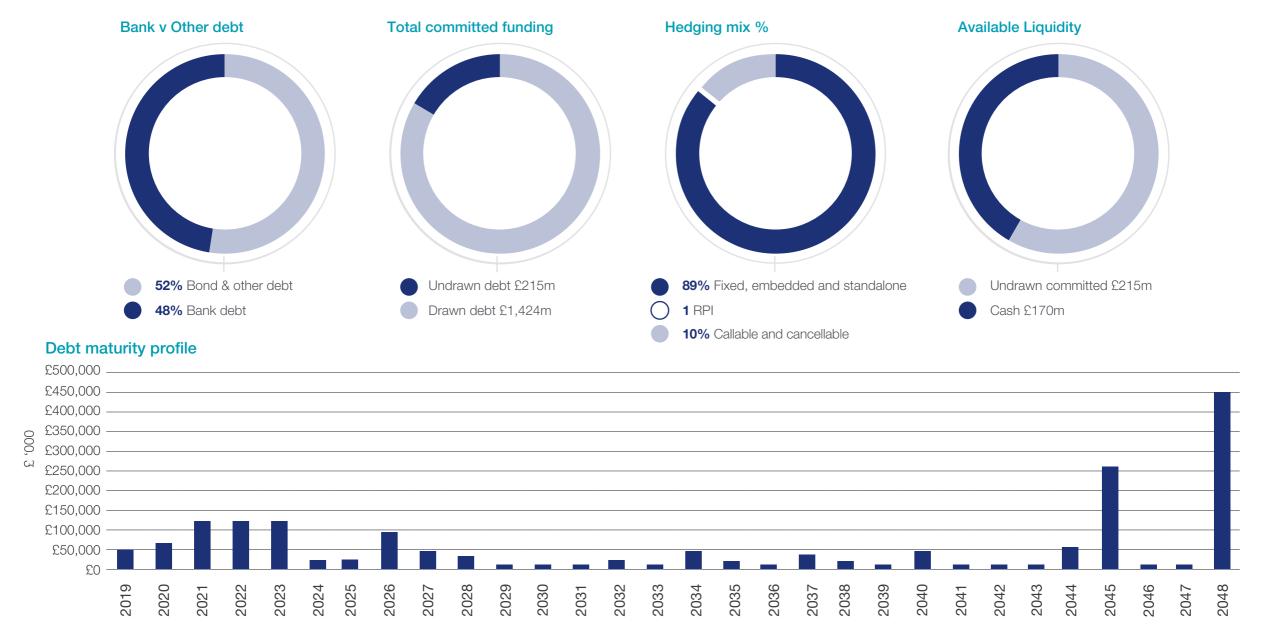


- Orbit has outperformed the VFM metrics on 5 out of 9 metrics.
- Operating Margin is impacting by a higher level of market sales activity.
- EBITDA MRI Interest cover will be impacted by Orbit's lower operating margins as a result of the scale of our property sales activity.

Capital Structure - Borrowing and Hedging 31 March 2018



Capital Structure - Borrowing and Hedging Q2 2018-19



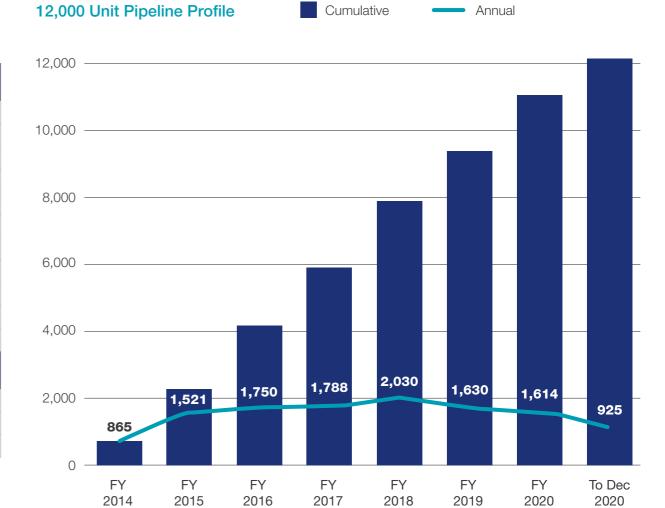
Post Bond Security

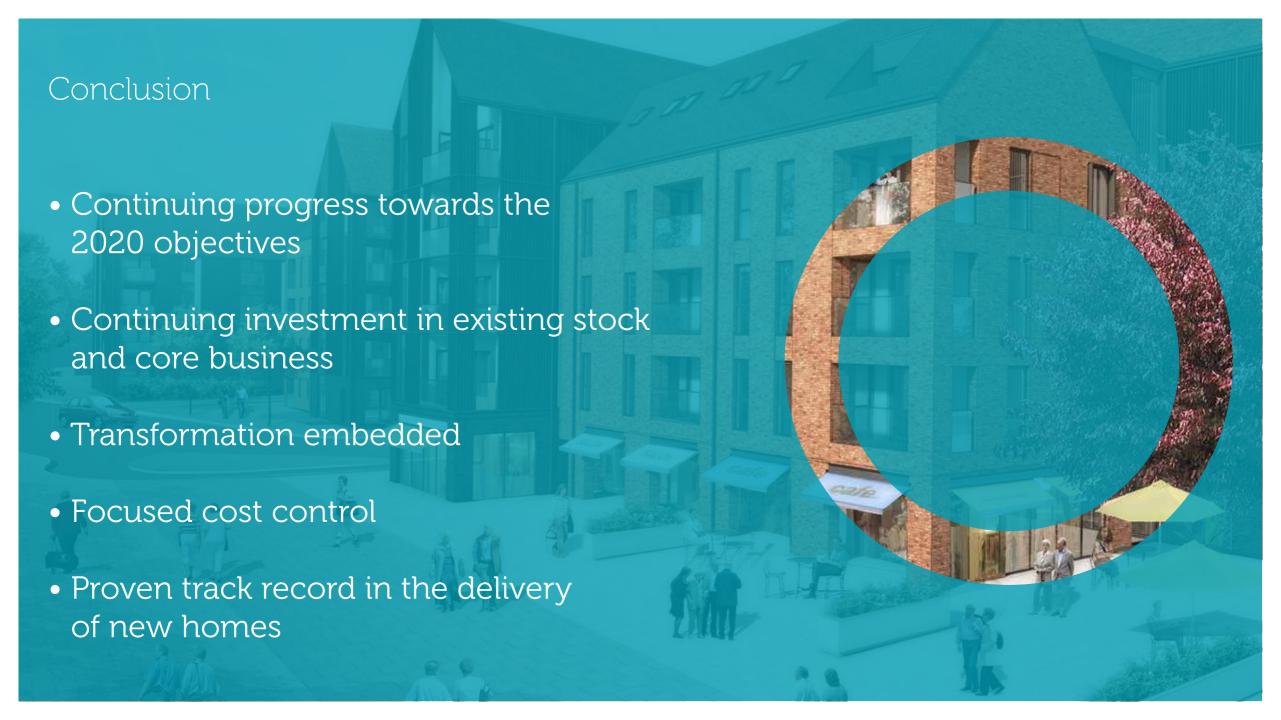
Security	Units	£m	%
Charged Security - Existing Loans/Bond	25,607	2,132	65%
Charged Security - Swaps	1,657	116	4%
Unencumbered	11,182	1,022	31%
Unable to Charge	4,912	-	-
Total	43,358	3,270	100

- Charged security valued on a mix of Existing Use Valuation (EUV) and Market Value Tenanted (MVT)
- Unencumbered property (£926m) is shown at an average of EUV and MVT
- Unable to charge exercised RTB/RTA properties, fully staircased shared ownership, private retirement schemes

2018/19 half year

	Sep 18 £m	Sep 17 £m	2017/18 £m	2016/17 £m
Turnover	154	175	357	333
Cost of Sales	(34)	(46)	(101)	(94)
Operating Costs	(72)	(76)	(165)	(155)
Operating Profit	48	53	91	84
Margin % (exc. Sale of Housing)	31.2%	30.1%	25.5%	25.2%
Sale of Housing	11	12	25	23
Operating Profit	59	65	116	107
Margin	38.3%	36.9%	32.5%	32.1%
Units Sold				
Market Sale	61	92	692	209
First Tranche	143	383	225	529
Sold to others	56	8	8	42
Total Units sold	260	483	925	780





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